

**hp** 24x max slim cd-rom drive

(P1549A)

installation guide installationshandbuch guide d'installation guía de instalación léase este primero guida di installazione



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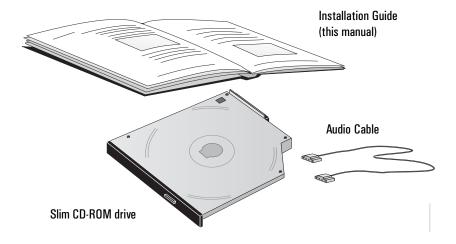
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Installing Your HP 24x max Slim CD-ROM Drive

#### Before You Install

Congratulations on purchasing the HP 24x max Slim CD-ROM drive, an advanced Slim CD-ROM drive that allows your computer to access the information stored on different types of compact discs, including CD-ROM XA, CD-R/W, CD-R, Audio CD and Photo CD (single session and multi-session).

The drive *reads* the data stored on a compact disc, but because compact discs are 'read-only', the drive cannot write data to the disc.

#### WARNING

For your safety, never remove the PC's cover without first removing the power cord from the power outlet and any connection to a telecommunication network. Always replace the cover before switching on again. To avoid electric shock and harm to your eyes by laser light, do not open the laser module. The laser module should be serviced by service personnel only. Do not attempt to make any adjustment to the laser unit. This product is a class 1 laser product.

#### Supported Platforms

This manual describes how to install the HP 24x max Slim CD-ROM drive and its setup procedure for the following operating systems supported by HP:

- Windows 95 OSR 2.1/2.5
- Windows 98 (Retail) and Windows 98 Second Edition
- Windows 2000 RTM
- Windows NT 4.0 (Service Pack 3, 4, 5 or 6)

To find out which PCs support the HP 24x max Slim CD-ROM drive go to the following web site:

www.hp.com/go/pcaccessories

## Overview of the Installation Procedure

Installing your HP 24x max Slim CD-ROM drive is a 2 step process:

Step 1: Installing the Slim CD-ROM drive

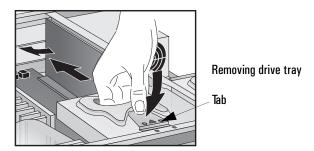
Step 2: Configuring your operating system

## Step 1: Installing the Slim CD-ROM Drive

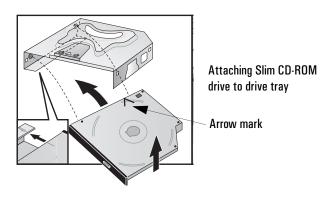
#### **CAUTION**

To avoid damage when operating the Slim CD-ROM drive, do not touch the lens.

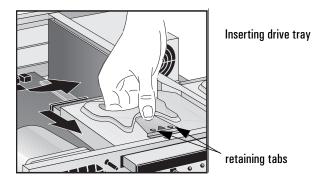
- 1 Switch off the monitor and PC, disconnect all power cords and any telecommunications cables.
- 2 Remove the computer's cover (described in your PC's *User's Guide*).
- Remove the drive tray by pressing firmly down on the tab. Pull gently towards the rear of the PC. Lift out the tray carefully, making sure you do not damage the riser card directly behind it.



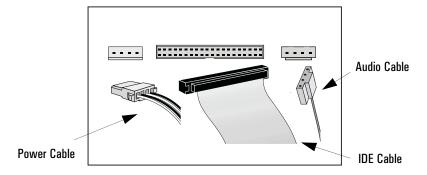
4 Fit the Slim CD-ROM drive in the tray, matching the location pins in the drive tray with the holes in the drive. To correctly position the CD-ROM drive, align the arrow mark (located on the CD-ROM drive) with the drive tray and clip it into position.



5 Insert the drive tray into the computer, ensuring the two retaining tabs are fully engaged.



6 Connect the IDE cable, then connect the audio cable and finally connect the power connector to the rear of the Slim CD-ROM drive.



- 7 Replace the computer's cover (as described in your PC's User's Guide).
- 8 Reconnect the computer's power cord and any telecommunications cables

Step 2: Configuring Your Operating System (Windows 95, Windows 98, Windows 2000 and Windows NT 4 (1)

# Step 2: Configuring Your Operating System (Windows 95, Windows 98, Windows 2000 and Windows NT 4.0)

The detection of the Slim CD-ROM drive, the configuration of the system and the loading of the drivers is, in most cases, automatic. Once you have physically installed the Slim CD-ROM drive in your computer, all you have to do is turn on the PC and use the new drive.

#### NOTE

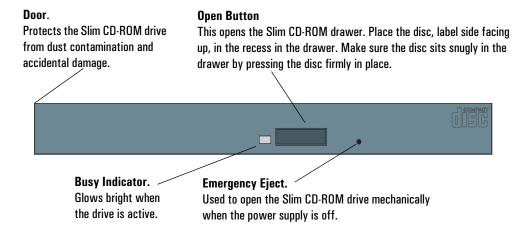
In Windows 95, Windows 98, Windows 2000 and Windows NT 4.0, there are no special icons for Slim CD-ROM drive. The drive is identified in the same way as standard CD-ROM drives and uses the same icon.

If your system does not recognize the Slim CD-ROM drive (for example, there is no CD-ROM icon in Windows Explorer or Windows NT Explorer), you need to enable the drive in your *Setup* program. Restart the computer and press **F2** when **F2** *Setup* appears.

For details of how to enable the Slim CD-ROM drive in your *Setup* program, refer to "Slim CD-ROM drive not recognized" on page 10.

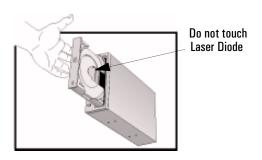
## Using Your Slim CD-ROM Drive

Your Slim CD-ROM drive reads information or programs on a CD-ROM but cannot record to one. For instructions about accessing specific data stored on a CD-ROM, refer to the documentation supplied with the disc. Your Slim CD-ROM drive also lets you listen to audio CDs.



#### **Vertical Operation**

If you use the drive in a vertical position, make sure the disc sits snugly in the drawer by pressing the disc firmly in place. Make sure you do not touch the lazer diode.



Using Your Slim CD-ROM Drive

#### CAUTION

Do not touch the laser diode.

## Loading a Disc

- 1 Press the Open button until the CD-ROM drawer opens.
- 2 Place the disc, label side facing up, in the drawer recess. If there is no label, insert the disc with the text facing up.
- 3 Push the drawer gently to close it.

## Reading a Disc

To verify that the Slim CD-ROM drive is correctly installed, list the contents of the disc. For example, click on the CD-ROM icon in **Windows Explorer** (Windows 95, Windows 98, Windows 2000 and Windows NT 4.0). If an error message appears on the screen, refer to "Error Messages" on page 12 for additional information.

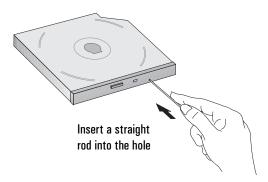
## Ejecting a Disc Automatically

To remove the disc, press the Open button to open the drawer. Remove the disc, then push the drawer to close it.

## Ejecting a Disc Manually

If the Open button is disabled by software or a power failure:

- 1 Turn off the PC. Ensure all power is disconnected.
- 2 Insert a straight rod (for example, a straightened paper clip) into the emergency eject hole next to the Open button. The drawer should eject by about 15 mm (0.6 inches).



- 3 Pull out the drawer by hand and remove the disc.
- 4 Push the drawer gently back into the drive.

#### CAUTION

If the CD-ROM drawer does not open properly, switch off the PC, and disconnect all power cords and telecommunications cables. Remove the PC's cover and check the drive tray is correctly fitted and that the front panel will not hinder the opening of the drawer. (Refer to Step 1: Installing the Slim CD-ROM Drive, on page 4).

## Solving Problems

This section describes how to solve problems that may occur with your Slim CD-ROM drive.

As a general rule, when diagnosing and solving problems, the first thing to do is to check that your system is correctly configured. Do this *before* removing your computer's cover to check the CD-ROM cable connections and jumper settings.

## Slim CD-ROM drive not recognized

If your system does not seem to recognize the Slim CD-ROM **D**: drive at all—for example, there is no CD-ROM icon in **My Computer** you need to enable the drive in your *Setup* program.

- 1 Restart the computer and press **F2** when **F2** Setup appears.
- 2 The information displayed in the **IDE Devices** submenu of the **Advanced** menu group should appear as follows:
  - The CD-ROM drive should be declared as CD-ROM
  - The Local Bus IDE Adapter parameter should be set to Both, IRQ 14/15.

## Audio function not working

If you are having audio problems:

- Check that the Windows audio driver is correctly installed
- Check that your PC volume settings are not set to the minimum. These can be checked, for example, in the **Start → Control Panel → Multimedia** in Windows 95, Windows 98, Windows 2000 and Windows NT 4.0.
- Check that the disc in the Slim CD-ROM drive is an audio disc and not a photo disc or data disc.
- If using headphones or external speakers, check that they are
  properly connected and/or that the volume icon on your PC is not
  set to minimum or mute.
- Check that the audio cable is correctly connected (refer to page 5).

## No audio function. For Windows 95 users only.

Try disabling the DMA by doing the following:

- 1 In Windows 95, choose Start  $\Leftrightarrow$  Control Panel  $\Leftrightarrow$  Settings, double click on System.
- 2 Select the **Hardware** tab and click on **Device Manager**.
- 3 Double click on **CD-ROM**, double click on **Mitsumi CD-ROM**, select the **Hardware** tab and click on **Settings**.

Solving Problems

Slim CD-ROM

If the Slim CD-ROM drive appears not to be working:

drive is idle

• Try accessing the disc, by clicking on the drive letter assigned to the CD-ROM drive or by clicking on the CD-ROM drive icon (if you are using Windows 95, Windows 98, Windows 2000 or Windows NT 4.0).

System halts If you are running when accessing Windows NT4.0

If you are running Windows 95, Windows, 98, Windows 2000 or Windows NT4.0

Slim CD-ROM drive

• Try accessing the disc by clicking on the CD-ROM drive icon.

Solving Problems

## Error Messages

The following table shows some common error messages that may appear on the screen and possible ways of solving the related problem.

Error Message	Suggested Action
D:\ or E:\ is not accessible. The device is not ready.	Check disc is correctly inserted in the drive and that the disc drawer is closed. Press <b>Retry</b> .
	The disc may be dirty or damaged. Try another disc.
	Check drive cable connections and ensure drive is correctly installed.
No disc found	If the CD-ROM drive is connected to your PC by a connector on the same cable as your primary IDE hard disk, check that the jumper on the rear of the drive is set to the SLAVE position.
	If the CD-ROM drive is connected to your PC by a connector on the secondary IDE cable, check that the jumper on the rear of the CD-ROM drive is set to the MASTER (no other device on same cable) or SLAVE (other device on cable configured as MASTER) position.
	Check the CD-ROM drive's data cable and power cable connections.
There is no disk in the drive "n", insert a disk and try again	Check that the disc in the CD-ROM drive is correctly inserted.
Access denied	Check that the disc is not already being used by another application at the same time.
Invalid drive specification	<ol> <li>Check that the CD-ROM drive is enabled in Setup (refer to page 6).</li> <li>Check that you have selected the correct drive letter that identifies the CD-ROM drive to your computer.</li> </ol>

Solving Problems

Error Message	Suggested Action
Insufficient memory	Delete any TSR (terminate and stay resident) programs from memory and edit the AUTOEXEC.BAT file to remove statements referring to these TSR programs. In addition, use a memory manager program to make better use of memory.
No valid drive/disk found	Check that there is a disc in the CD-ROM drive.  Check that the Windows audio driver is installed correctly.

## **Technical Specifications**

Data Capacity	656 MB (Mode 1) 748 MB (Mode 2)
Data Transfer Rate	Sustained Transfer Rate (1K = 210 = 1,024) Innerside: 1,545 Kbytes/sec (10.3X, Mode-1) Outerside: 3,600 Kbytes/sec (24X, Mode-1) Burst Transfer Rate PIO Mode 4: 16.7 MB/sec max Single Word DMA Mode 2: 16.7 MB/sec max Multi Word DMA Mode 2: 16.7 MB/sec maximum
Buffer Size	512
Access Time	Average Random Access Time: 100ms (130 ms (except in audio play mode) Full Stroke: 250 ms (except in audio play mode)
Rotational Speed	Variable 5400 *rpm (*average in audio mode).
Interface	IDE ATAPI
Power Requirements	5V,1.2A
Supported CD-ROM discs (confirmed by Red, Yellow, Green, and Orange Book)	CD-ROM Mode-1 data disc CD-ROM Mode-2 data disc) CD-ROM XA Mode-2 CD-I Photo CD Single/Multi-session Enhanced CD Video CD CD Audio disc Mixed mode CD-ROM disc (data and audio) CD-Extra CD-R CD-RW (Multiread Compatibility) <sup>1</sup>

1. You need to have CD-UDF drivers from ADAPTEC to have full CD-RW support.

## **Regulatory Information**

#### DECLARATION OF CONFORMITY

according to ISO/IEC Guide 22 and CEN/CENELEC 45014

Manufacturer's Name: **HP France** 

Manufacturer's Address: 5. Avenue Raymond Chanas - EYBENS 38053 GRENOBLE CEDEX 09 -FRANCE

Declares, that the products:

**Product Name:** CD ROM Drive Model Number: P1549A

#### Conforms to the following Product Specifications:

SAFETY -International: IEC 60950:1991 + A1 + A2 + A3 + A4

EN 60950:1992 + A1 + A2 + A3 + A4 -Europe:

FN 60825-1991

#### **ELECTRO MAGNETIC COMPATIBILITY**

-CISPR 22:1993 EN 55022:1994 Class B

-EN 50082-1:1992

IEC 801-2:1991 / prEN 55024-2:1992 - 4kV CD, 8 kV AD IEC 801-3:1984 / prEN 55024-3:1991 - 3V/m

IEC 801-4:1988 / prEN 55024-4:1992 - 0.5 kV Signal Lines

1 kV Power Lines

#### Supplementary information:

The product herewith complies with the requirements of the EMC Directive 89/336/EEC and carries the CE-marking accordingly.

Grenoble, November 2000

Didier Cabaret QUALITY MANAGER

For Compliance Information ONLY, contact:

USA contact: Hewlett-Packard Company, Corporate Product Regulations Manager, 3000 Hanover

Street, Palo Alto, CA 94304, Phone: (+1)(650) 857-1501.

## **HP Support Services**

The latest drivers and utilities are available on HP's Web site at:

For HP Vectra PCs www.hp.com/go/vectrasupport

For HP Brio PCs www.hp.com/go/briosupport

For HP Kayak PCs www.hp.com/go/kayaksupport

## **HP Hardware Warranty**

This HP accessory is covered by a limited hardware warranty for a period of one year from the date of purchase by the original enduser. The type of service provided is return to an HP or repairauthorized reseller service-center.

At Hewlett-Packard's discretion, a defective accessory will be repaired or replaced by a new unit, either of the same type or of an equivalent model.

If this accessory is purchased and used together with an HP PC, it will be covered by the warranty of this computer or workstation, under the same conditions of service and duration.

Please, refer to the warranty statement provided with your HP PC for warranty limitations, customer responsibilities and other terms and conditions.

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